

RIGSERV ENSURED UNINTERRUPTED OPERATIONS DURING CRITICAL WAREHOUSE & MAINTENANCE SHOP RELOCATION FOR OIL REFINERY

INVENTORY MANAGEMENT | WAREHOUSE MOVE | OIL AND GAS

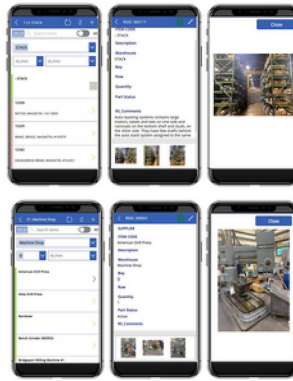
When a key long-term customer reached out to RIGSERV for assistance with relocating their warehouse and maintenance shop facilities at one of their major oil refineries, there was a palpable sense of urgency and concern. The potential operational impact of downtime loomed large, and both RIGSERV and the customer were determined to mitigate any risks throughout the relocation process.

The project scope was comprehensive, covering every aspect of the relocation from meticulous planning to seamless execution. RIGSERV's role was pivotal in orchestrating and aligning all resources to ensure a safe and efficient relocation. By implementing robust project management methodologies and leveraging our proprietary technology, RIGS, to track inventory, RIGSERV designed and established the new warehouse to maximize storage capacity.

Throughout the process, RIGSERV's commitment to excellence was evident. We carefully selected qualified third-party partners for shelving installation and logistics, and

provided expert guidance for the procurement of necessary equipment and supplies. This ensured a smooth transition, alleviating the customer's initial anxieties and culminating in a successful relocation that left them feeling relieved and confident in their operations.

TECHNOLOGY



Our proprietary RIGS (Reliable Inventory Gathering System) app played a crucial role in this project. This in-house designed data collection app enables the precise collection, verification, and storage of inventory items, critical spares, and assets. The app was configured to track the real-time movement of items from the old facility to the new one, providing continuous updates to a dashboard accessible to all stakeholders. This ensured everyone was informed with real-time updates throughout the project, enhancing transparency and coordination.

RESULTS

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Safety & Security

0 Lost Time Incidents &
0 Items were lost.

100%

System Accuracy

100% data integrity
and visibility
throughout the move

ON TIME & ON BUDGET

Third-Party Management

RIGSERV managed the entire project and all associated 3rd Parties and kept the project on time and on budget.

Efficient Retrieval of Inventory

RIGSERV demonstrated exceptional efficiency. On multiple occasions, the client needed to locate critical components that had already been packed and prepped for transport. Thanks to our advanced inventory management system, we were able to quickly pinpoint the exact location of each item, including the specific truck and box it was stored in. All items were located with **zero time lost, ensuring continuous operations** and significantly reducing downtime for the customer. This rapid identification ensured a smooth and efficient transition.

Precise Inventory Tracking

Each item was carefully identified, packed, tagged, and tracked, with the move sequence mapped to ensure nothing was misplaced and operations remained unaffected. Zero items were lost during the entire process, demonstrating our commitment to precise inventory tracking and ensuring seamless operations for the customer.